Students in the Hotel/Restaurant Management program at Sullivan College are learning about computerized front office operations using CD-ROM training software provided by the Hyatt Regency Hotel Corporation. The interactive software, now a part of the program curriculum, provides instruction on checking guests in and out of a hotel, setting up specialized accounts, handling reservations, and processing room status information. Upon completing the course, students will participate in a 400-hour practicum at the Louisville Hyatt Regency Hotel.

“This is a tremendous hands-on opportunity for our students,” says Kerry Sommerville, department chair of the Hotel/Restaurant Management program. “The software is state-of-the-art and offers maximum realism.”

Hyatt management plans to rotate student interns, allowing them to gain experience in the hotel’s front office, food and beverage, banquet and catering division, and housekeeping department.

“We’re excited about this strategic alliance with the Hyatt,” adds Sommerville. “Our students benefit by gaining practical experience in one of the world’s top hotel chains while they are still in school.”