Congratulations to Pam Hamilton, who has become Chair of the Tourism & Event Management Department. Chief Editor Larry Jones, CPC, CEC in Louisville is Associate Chair for that campus.

Pam Hamilton joined Sullivan University more than five years ago. She left LeXmark’s Corporate Travel Department to join the University’s Travel & Tourism department to develop her expertise in teaching. Under her leadership, the department flourished during a time when many individuals were turning to their home computers to plan their own vacations and trips. Recognizing these changes in the industry, Ms. Hamilton worked with NCHS Director Tom Hickey to craft a program that more closely meets the needs of industry by shifting to a greater focus on event management.

The result? The department is now officially known as Tourism & Event Management.

Management. Ms. Hamilton’s hands-on approach to teaching has strengthened her approach in the classroom. Not only do students find her engaging in the classroom, but they benefit from the service-oriented projects of the department. Her staff included planning the 2009 Wellness Fair on the Lexington campus which featured health services vendors from the Sullivan’s Tourism Management classes have also worked with various charities to plan several local 5K and 10K runs including the 2008 CASA 10K Run at Spindletop Hall.

Hands-on experiences and a career-oriented curriculum have set Pam Hamilton’s students in the Tourism & Event Management department up for success!

Goodbye Ms. Smallwood

Ms. Gerri Smallwood has retired from Sullivan University after 23 years of service.

Ms. Smallwood began teaching for Sullivan University in 1984, when the campus was located on Regency Road. The first class she taught was typing – not keyboarding, because the class was using typewriters! The IBM Selectric typewriters, manufactured here in Lexington, during the peak of the linotype machine’s prevalence, were state of the art with a typewriter ball that rotated, preventing keys from jamming! When the world turned to computers and word processing instead of typewriters and typing, Ms. Smallwood taught herself word processing.

Ms. Smallwood was now the expert that S.U. technology instructors turned to for help with anything related to word processing! In 1992, Ms. Smallwood received the Instructor of the Year Award. She has been a faculty sponsor of Today’s Administrators Professional (TAP) for many years. Each year the group has honored administrative employees of our campus with a wonderful meal and party on Administrative Professional’s Day. The TAP students raise the money for the tribute lunch and do all the setup, planning and decorations themselves. TAP members have also spearheaded many successful fund raisers giving charity funds to groups within Sullivan and outside of Sullivan.

Team Building, Stylistic

Teamwork in the Culinary Management field is essential and often neglected in the workplace. Aspiring culinarians in Instructor Dee Hudson’s Hospitality Management class received “hands-on” experiences in early Spring on the many aspects of being a team. The most impressive exercise was “Saving the Crew” (left) where all the students stood on a tarp and had to get everyone inside down without getting off of the tarp or touching the grass. They had to work as a group and coordinate all their moves to make this happen. It was great fun and the students learned the importance of listening and working as a team. Another exercise was the blindfolded buddy who had to take instructions from their partner to pick up all the objects in the lawn in the quickest possible time with the other students. Fun days like this helps students shake off some daily stress and have some fun with each other while preparing for the future.

Approximately 30 Central Kentucky Human Resource professionals recently attended a Dale Carnegie meeting offered on the Lexington Campus of Sullivan University. Bill Lea, Managing Director, was the workshop facilitator. The meeting was designed to provide the attendees with solutions to everyday people management issues facing them on a daily basis. Dale Carnegie Training has been providing companies with solutions for more than 95 years in specific time-spaced learning processes.

Recently, Dale Carnegie Training has rolled out Competency Based Development System modules that provide organizations solutions in six groupings: Leadership Development, Team Member Engagement, Presentations Effectiveness, Sales and Sales Management, Customer Service, and Process Improvement. Then each of the groups has five to six areas of focus. Combined there are currently over 120 processes that address personal and organizational needs that assist companies to improve performance and their bottom-line.

For more information about corporate and onsite programs, courses and seminars, contact Bill Lea at bill.lead@carnegie.com or call (502) 413-8870.

At this year’s luncheon honoring Sullivan’s administrative employees are Administrative Management students, seated, Sharon Owen, Instructor Ms. Gerri Smallwood and Kathy Harding, standing, Shara Hauser-handle, Robin Sullivan and Briania Alexander.


Do you enjoy working with people and helping others? Are you a leader? Do you want to share some of your knowledge about Sullivan with others? If you answered yes to any of the above questions, the Sullivan Mentoring Committee invites you to apply to serve as a student mentor for incoming first-quarter students. You need to have completed at least one quarter of study at Sullivan, and have a GPA of 2.5 or greater to be involved. If you are interested in helping others and gaining some leadership experience along the way, (a great resume builder!) stop by the Sullivan Library and Learning Resource Center to pick up an application. Contact Hillary Writt in the Library & Learning Resource Center or at hwritt@sullivan.edu, if you have any questions. Completed applications may be turned in at the reference desk at the Library and Learning Resource Center. Additionally, you can apply online at the Student Portal! Go to: Campus Resources/Campus Life/Student Mentor Program.

The Mentoring Committee looks forward to hearing from you!