Louisville, Ky
Raytheon Missile Systems
Scott Reid
Louisville, Ky
IT Help Desk Support
Sullivan University IT

the “fluff” courses I couldn’t care less
KR: . . . (I) think I learned more from
the skill set I needed for my career
It was the best place to get
student and a better person. . .

Why did you choose LTI and how did you
There are a lot of technicians in the IT field. My first tour introduced me
to instructors Doug Paddock and Steve Cummings – and I knew this was the place
for me. I felt connected to the other students
and the instructors. There is a real sense of
 camaraderie at LTI.

Did LTI’s Graduate Employment Services
(GES) help you obtain your job with
Texas Roadhouse?
AS: GES was awesome. Director Barbara
Moore pointed me in the direction of Texas
Roadhouse and the rest was history. . . Texas
Roadhouse was too good to pass up!
KF: Consider LTI’s Graduate Employment
Services (GES) to help you find your
next great opportunity
KR: GES helped me obtain not one but two
jobs! Once my skill set had outgrown my
first position, GES introduced me to Texas
Roadhouse where I have been working for the
past nine months.

What do you do at Texas Roadhouse?
AS: I am an IT Analyst and work Help Desk/
Store Support. (We) can connect to any store
in any part of the country to troubleshoot
any kind of hardware – or software – related
issue the store may be having . . . we travel to
(new stores), setting up the network and equipment
for the store’s Point of Sales (POS). With 40
new locations yearly, we stay pretty busy.
KF: Consider LTI’s Graduate Employment
Services (GES) to help you find your
next great opportunity
KR: I began in January of 2007 as a Desktop
Support Analyst (and am now) a Network
Security Operations Administrator. A typical day
includes completing phone, e-mail and drive-by
help requests, checking logs, running backups,
and working on long-term projects.

How did the education you received at LTI
prepare you for your current position?
AS: The education I received taught me
to understand and troubleshoot computer hardware-
and software-related issues, an understanding of
network topology, and the concepts and techniques
of Microsoft Office Suite.
KF: From working with motherboards
to implementing WSUS, all of my LTI training
applies to my job.
KR: Troubleshooting techniques and all of
the fundamentals learned in A+ and N+ are used on
a daily basis. Recently, I have found myself
referring back to the Exchange and Network
Security textbooks – definitely want to keep
those around after you graduate.

Left to right, Anthony Sheets, Kenten Riley and Kenny French
happily pose in Texas Roadhouse’s
employee “break area.” Complete
with refrigerator, microwave, coke
machine, and television. Gee, these
guys have it tough!

LTI is on the menu at Texas Roadhouse

Computer Geek. Do you think of someone hunched over a computer in a small windowless room? For three (recent) Computer Engineering Technology (CET) and Computer Network Administration (CNA) grads working at Texas Roadhouse Restaurant System Headquarters, that stereotype couldn’t be further from the truth.

To get the true picture, the Techniques staff recently visited Texas Roadhouse and interviewed Anthony Sheets, CET; Kenten French and Kenton Riley, CNA about their new careers.

Why did you choose the Computer
Engineering Technology or
Network Administration field?
AS: Because I am a gadget man. I love
knowing how things work . . . computers and
electronics have always been a passion.
KF: I first became really interested in
computers because of video games. After
that, I was hooked on the technology side and
wanted to make a living from doing something
I like.
KR: I’ve been a geek since I was a toddler.
I grew up seeing how tall of a structure I
could build with Legos, chopping the hands
off of my Luke Skywalker Star Wars action
figures, blowing an Atari 2600 cartridges and
playing O&D (old school pen & paper) in the
basement. My first computer was a Texas
Instruments TI-99/4A. I was born for this – I just had
a few detours into other professions before I
acknowledged my calling!

Why did you choose LTI and how did you
like being a student there?
AS: My tour of LTI was different than that of
other colleges . . . everything just fit. My student
experience at LTI was great. I made some new
friends in the IT field. They helped challenge
me to become both a better
student and a better person . .
KF: It was the best place to get
the skill set I needed for my career
. . . (I) think I learned more from
LTI than I could have learned
anywhere else.
KR: (LTI) appeared to be very
accepting of adult students, trimmed
the “fluff” courses I couldn’t care less
about, and had instructors who had been
or still were “in the trenches” of
the IT field.

This space is reserved for you and
your Louisville Tech success
story!

Do you have any advice for prospective
students in your chosen field?
AS: In one of the electronics labs there was a
banner that was made from a quote taken from
a former graduating student. “The future is yours,
all you have to do is show up.” This is very true.
The school is not going to just hand a diploma
to you, you have to earn it, but the tools are there
to set you up for success. Everything from the
latest textbooks, software, and knowledgeable
instructors are at your fingertips, but you have
to be part of the equation that equals success!
KF: Go to every class, study hard, and make
a lot of professional friends.
KR: Don’t focus too much on what your first
job pays . . . being happy and in a supportive
environment where you are given time to learn
and grow is worth a lot more than an extra four
to five thousand a year to start. If you are happy,
eager to work and gain knowledge, the pay will
find you. Make as many friends with your fellow
students and instructors as possible . . . your
social network of fellow techies could be the most
valuable thing you take away from LTI.

Texas Roadhouse has good taste!